

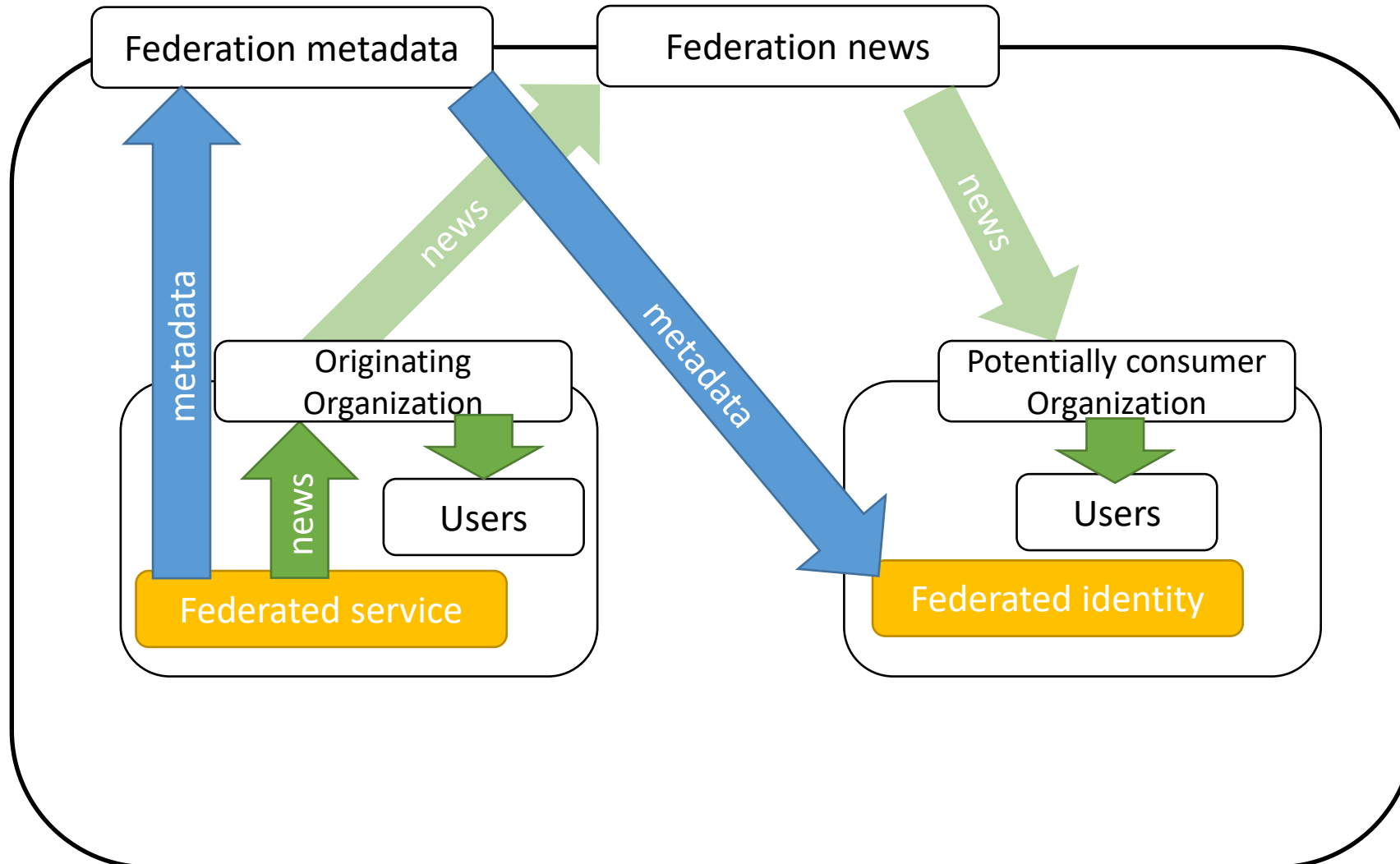
Messaging application as point of entry for Federated Services

Valentin Pocotilenco

valentin.pocotilenco@adm.utm.md

Technical University of Moldova

Federated Service



Actions on service:

- Publish
- Announce
- Consume
- Remove

How did You find the service?

Service was found/discovered:

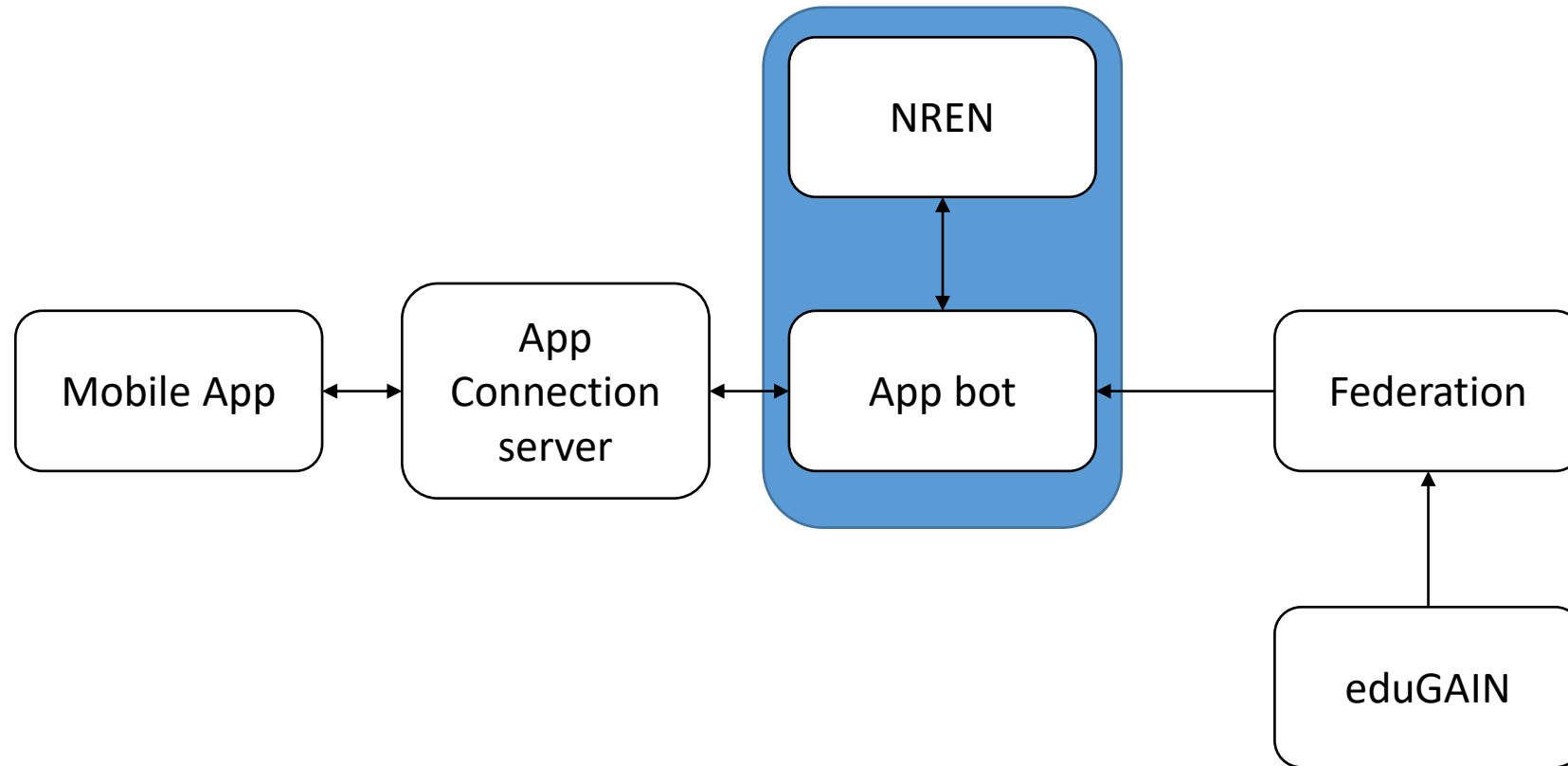
- Friend/colleague told me about service
- Found from specialized portal
- From organization news
- Found in service catalogue
- Organization internal announcement
- Other sources

Using messaging app bot

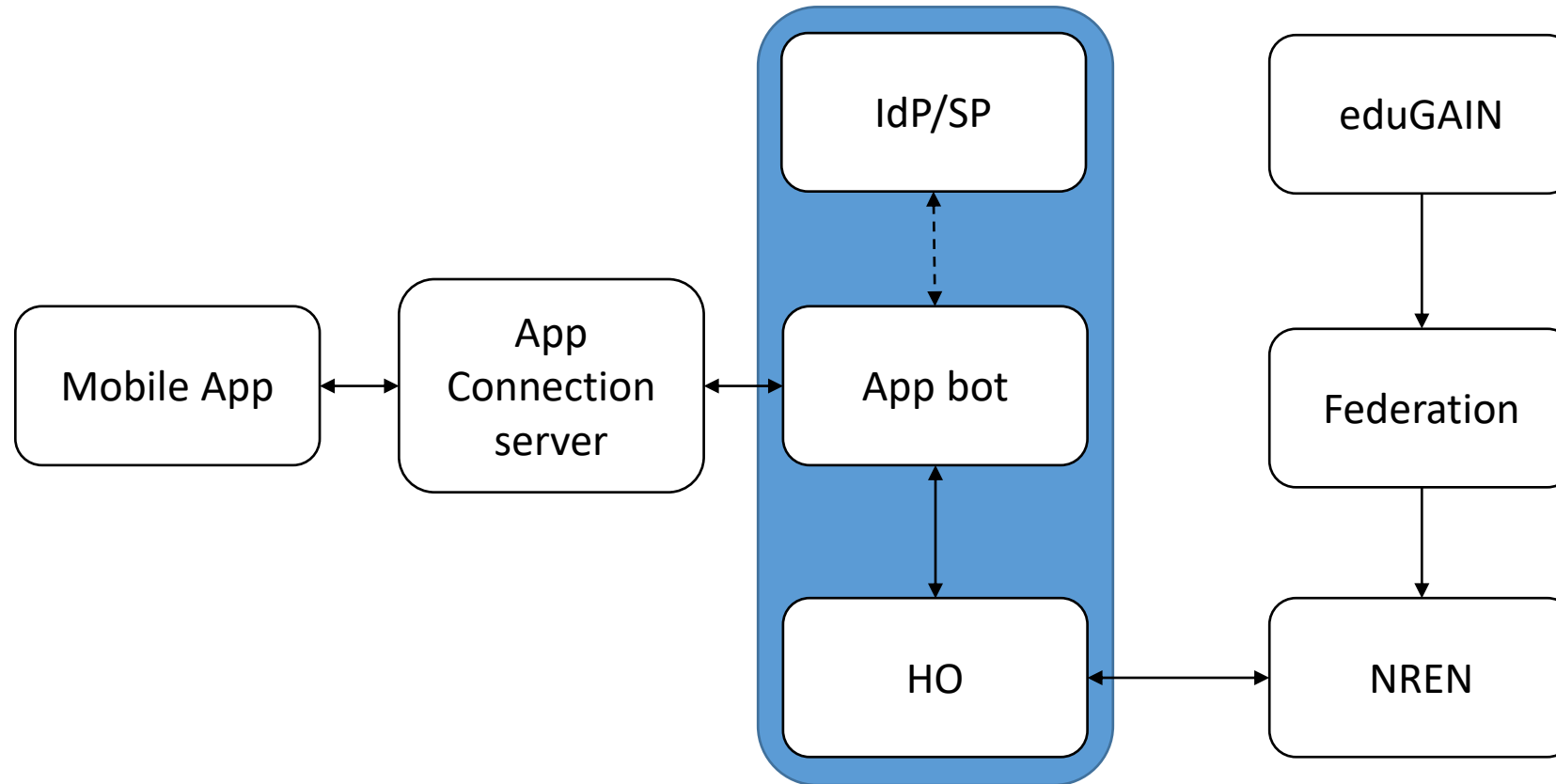
Messaging bot has ability to send messages to app user group.
Messages can be used for :

- New or existing services discover or tracking
- New services announcement
- Services news
- Home services access
- General announcements
- Others ...

Bot managed by NREN



Bot managed by Institution



Expected benefits and issues

Benefits

- In time informed community
- HO services integration
- New way to get feedback, alerts, requests – information

Issues

- ...

Q&A

Valentin Pocotilenco
valentin.pocotilenco@adm.utm.md
Technical University of Moldova