

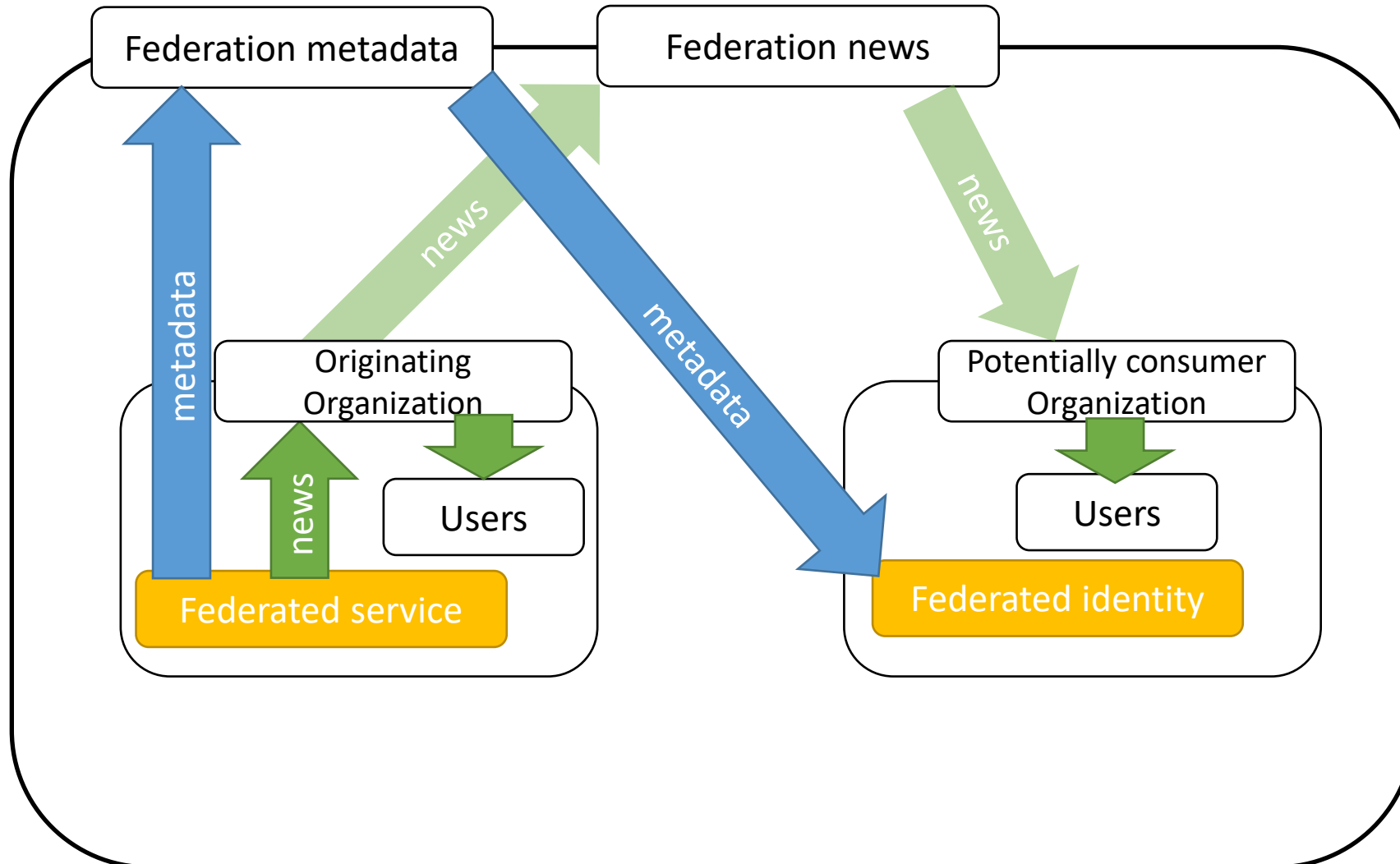
# Messaging application as point of entry for Federated Services

Valentin Pocotilenco

[valentin.pocotilenco@adm.utm.md](mailto:valentin.pocotilenco@adm.utm.md)

Technical University of Moldova

# Federated Service



Actions on service:

- Publish
- Announce
- Consume
- Remove

# How did You find the service?

Service was found/discovered:

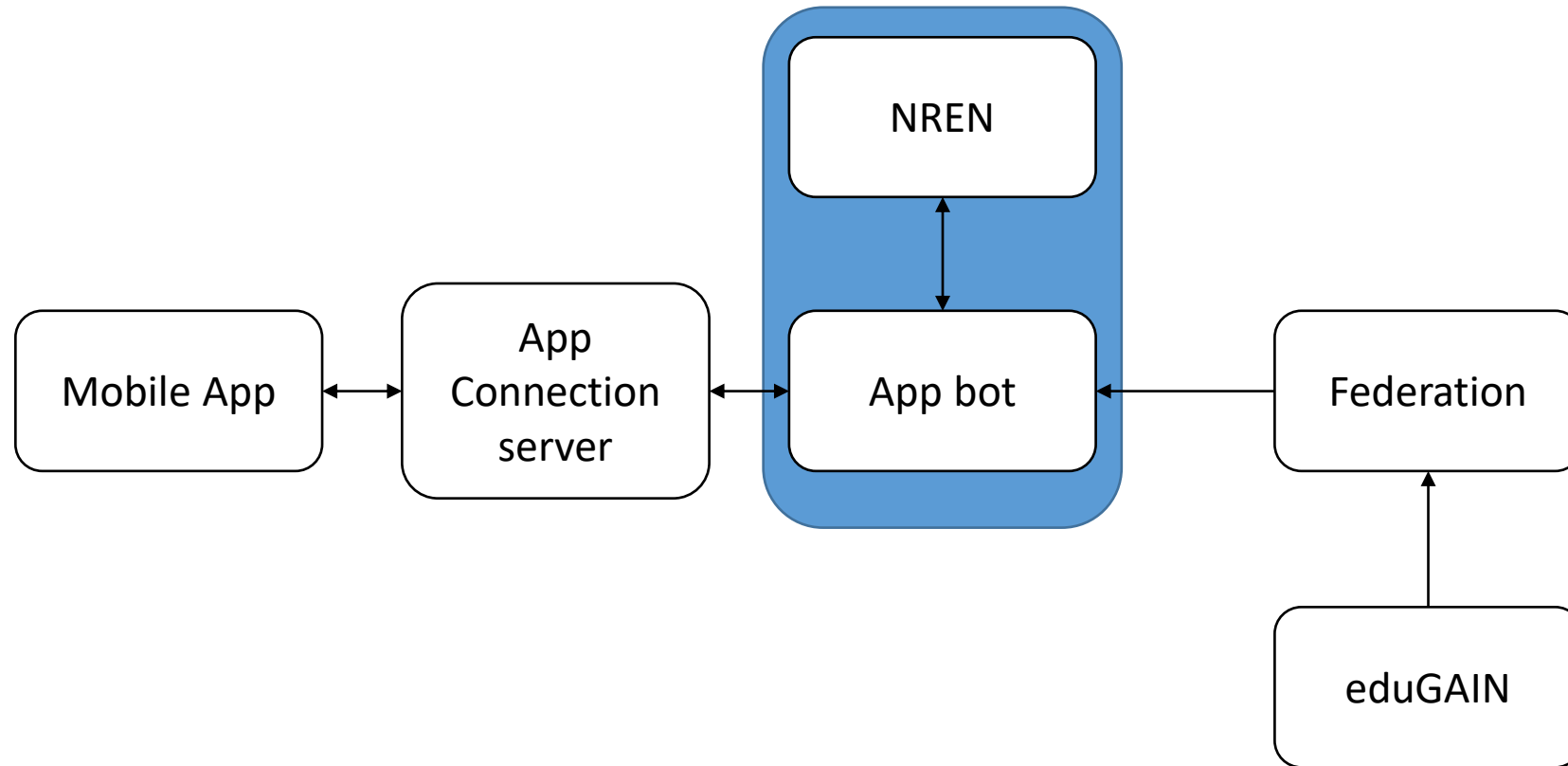
- Friend/colleague told me about service
- Found from specialized portal
- From organization news
- Found in service catalogue
- Organization internal announcement
- Other sources

# Using messaging app bot

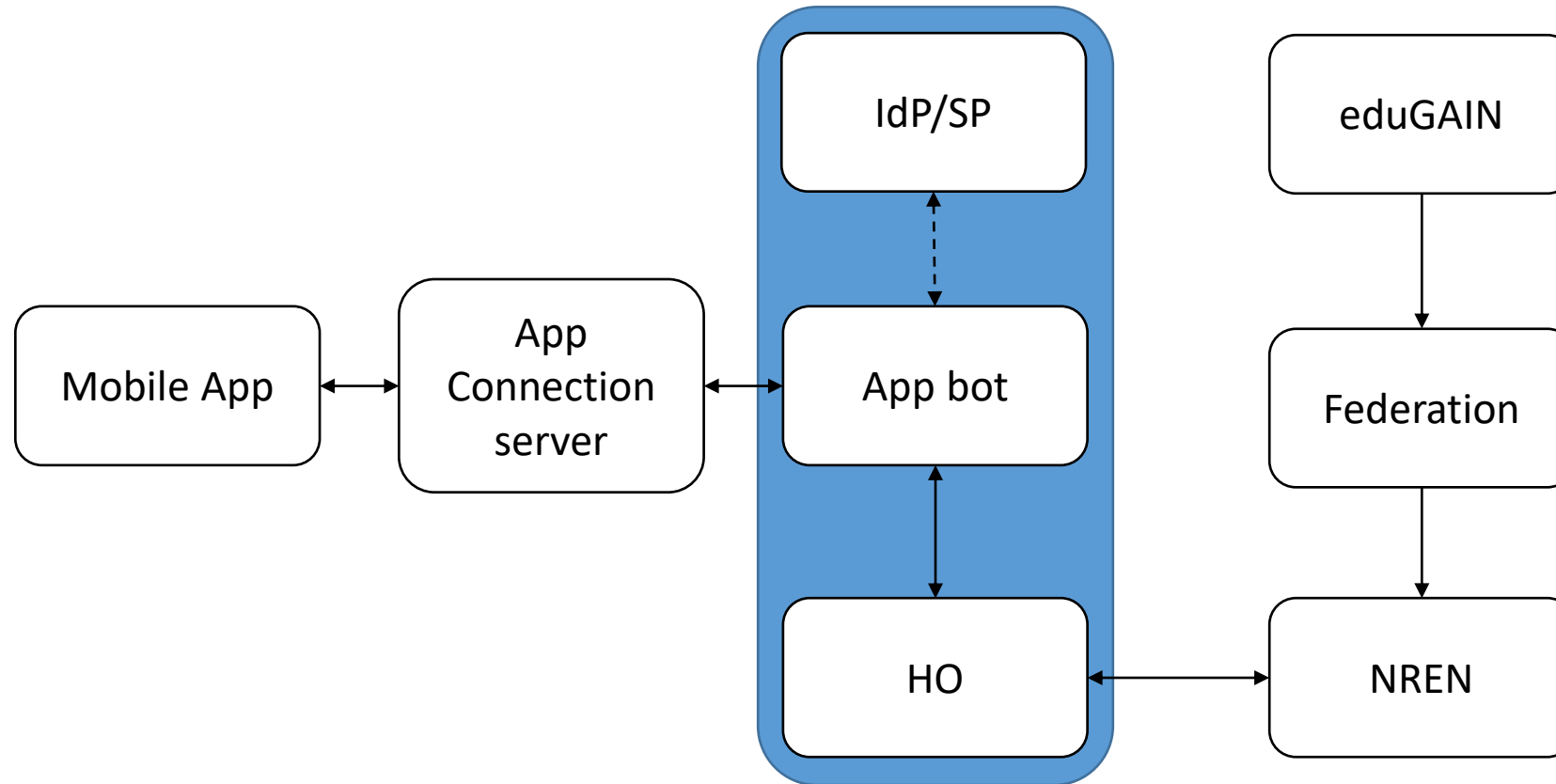
Messaging bot has ability to send messages to app user group.  
Messages can be used for :

- New or existing services discover or tracking
- New services announcement
- Services news
- Home services access
- General announcements
- Others ...

# Bot managed by NREN



# Bot managed by Institution



# Expected benefits and issues

## Benefits

- In time informed community
- HO services integration
- New way to get feedback, alerts, requests – information

## Issues

- ...

# Q&A

Valentin Pocotilenco  
valentin.pocotilenco@adm.utm.md  
Technical University of Moldova